

PRODIGY OPERATIONS

Growth Infrastructure Plans

Built around the stage of growth your operation is entering - not a list of generic automations.

PLAN	LIKELY SIZE	PRIMARY GROWTH JOB
SOLO	1-3 trucks	Strengthen revenue foundation / Stop losing money while I am in my truck
GROWTH	4-10 trucks	Increase team and office capacity / Help office handle growth
SCALE	11-30+ trucks	Control operational complexity
ENTERPRISE	30-50+ / multi-location	Help run the company / Increase leadership capacity

SIZE IS A QUALIFIER - NOT A HARD RULE

Truck count, employee count, and revenue are practical fit signals. Final package selection is based on company size, operational complexity, growth bottlenecks, integration requirements, and the systems the business actually needs.

PRODIGY SOLO

REVENUE FOUNDATION

For owner-operators and smaller home-service companies

LIKELY COMPANY SIZE	TEAM SIZE	ROUGH REVENUE BAND
1-3 trucks / technicians	1-8 employees	Approx. \$300K-\$1.5M annual revenue

Typical situation: Owner is still deeply involved in day-to-day operations and needs better visibility into growth opportunities.

What this stage is built to do: Strengthen the economics of the business before adding more complexity.

IMPLEMENTATION	ONGOING	EST. DELIVERY
\$4,000 - \$6,000	\$1,500 - \$2,000/mo	7 - 14 business days

GROWTH SYSTEMS INCLUDED

Opportunity Intelligence

Prioritizes customers, estimates, jobs, and revenue opportunities most worth attention.

Customer Growth Intelligence

Identifies repeat-service, reactivation, and customer-value opportunities.

Revenue Leakage Intelligence

Detects where existing demand or customer activity is stalling or failing to turn into realized revenue.

Owner Growth Brief

Turns daily activity into a short list of growth priorities.

Growth Exception Alerts

Surfaces unusual revenue or customer situations that could restrict growth.

Growth outcome: Get more economic output from the demand, customers, and operation you already have.

PRODIGY GROWTH

CAPACITY ENGINE

For growing companies adding technicians, customers, and office staff

LIKELY COMPANY SIZE	TEAM SIZE	ROUGH REVENUE BAND
4-10 trucks / technicians	8-25 employees	Approx. \$1.5M-\$5M+ annual revenue

Typical situation: The company has office staff and a growing field team. Capacity, handoffs, and management visibility are becoming growth constraints.

What this stage is built to do: Increase how much business the company can handle without office workload and management overhead growing at the same rate.

IMPLEMENTATION	ONGOING	EST. DELIVERY
\$10,000 - \$15,000	\$5,000/mo standard	2 - 4 weeks

GROWTH SYSTEMS INCLUDED

Everything in Prodigy Solo

Keeps the revenue-foundation systems active as the company grows.

CSR Intelligence Copilot

Gives office staff customer/job context, summaries, unresolved issues, and suggested next actions.

Job Risk & Opportunity Intelligence

Surfaces job-level risks and opportunities before they disappear in daily activity.

Customer Retention Intelligence

Detects customer situations that could damage repeat business or referrals.

AR Risk Intelligence

Prioritizes receivables by risk, value, age, and context.

Office Capacity Intelligence

Identifies when office workload is becoming a growth constraint.

Growth Bottleneck Monitor

Surfaces operational friction beginning to limit growth.

Management Growth Brief

Gives management a prioritized daily view of revenue, customers, jobs, capacity, and exceptions.

Growth outcome: Handle more customers and revenue without administrative headcount and management workload scaling at the same rate.

PRODIGY SCALE

OPERATIONAL INFRASTRUCTURE

For established companies with larger teams and increasing operational complexity

LIKELY COMPANY SIZE	TEAM SIZE	ROUGH REVENUE BAND
11-30+ trucks / technicians	25-75+ employees	Approx. \$5M-\$15M+ annual revenue

Typical situation: Multiple teams, roles, and workflows must coordinate. Operational complexity is becoming the growth constraint.

What this stage is built to do: Keep coordination from becoming the bottleneck as the company adds trucks, technicians, jobs, departments, and revenue.

IMPLEMENTATION	ONGOING	EST. DELIVERY
\$20,000 - \$30,000	\$10,000/mo standard	4 - 8 weeks

GROWTH SYSTEMS INCLUDED

Everything in Prodigy Growth

Extends the revenue and capacity foundation into deeper operational coordination.

Job Readiness Intelligence

Flags upcoming work that may not be operationally ready.

Operational Bottleneck Detection

Identifies recurring friction across jobs, teams, handoffs, and workflows.

Callback & Quality Intelligence

Finds patterns in callbacks, rework, customer issues, and job activity.

Workforce Capacity Intelligence

Identifies emerging technician or office capacity gaps.

Warranty Exception Management

Surfaces stalled warranty processes, missing information, and delays.

Permit & Inspection Exception Management

Tracks configured permit and inspection dependencies where supported.

Cross-Department Coordination

Connects configured actions and exceptions across office, field, and management.

Growth outcome: Add trucks, technicians, jobs, and revenue without operational complexity increasing at the same rate.

PRODIGY ENTERPRISE

INTELLIGENT OPERATIONS

For large, complex, and multi-location home-service companies

LIKELY COMPANY SIZE	TEAM SIZE	ROUGH REVENUE BAND
30-50+ trucks / technicians or multi-location	75-250+ employees	Approx. \$15M-\$50M+ annual revenue

Typical situation: Leadership can no longer manually oversee the organization across locations, departments, systems, and managers.

What this stage is built to do: Increase leadership capacity by turning company-wide activity into prioritized intelligence, exceptions, and decisions.

IMPLEMENTATION	ONGOING	EST. DELIVERY
\$50,000 - \$100,000+	\$25,000 - \$50,000+/mo	8 - 16+ weeks

GROWTH SYSTEMS INCLUDED

Everything in Prodigy Scale

Extends the operational-infrastructure foundation across larger organizations.

Prodigy AI COO / Owner Command Center

Creates an executive operating view of the most important company-wide signals.

Executive Decision Queue

Reduces operational noise into decisions requiring leadership.

Cross-System Intelligence

Combines supported business systems to identify patterns difficult to see in isolation.

Multi-Location Intelligence

Surfaces meaningful differences, anomalies, and growth constraints across locations.

Profitability Exception Intelligence

Flags unusual margin, labor, material, or job-cost patterns when data supports it.

Predictive Capacity Planning

Uses historical and current signals to anticipate workload and staffing pressure.

Company-Wide Anomaly Detection

Monitors configured business patterns for unusual changes.

Custom Operational Infrastructure

Builds custom intelligence, approvals, workflows, and executive systems around unique growth constraints.

Growth outcome: Scale the organization without leadership becoming the bottleneck.

PACKAGE FIT AT A GLANCE

PLAN	LIKELY SIZE	REVENUE	PRIMARY GROWTH JOB
SOLO	1-3 trucks	\$300K-\$1.5M	Strengthen revenue foundation / Stop losing money while I am in my truck
GROWTH	4-10 trucks	\$1.5M-\$5M+	Increase team and office capacity / Help office handle growth
SCALE	11-30+ trucks	\$5M-\$15M+	Control operational complexity
ENTERPRISE	30-50+ / multi-location	\$15M-\$50M+	Help run the company / Increase leadership capacity

IMPORTANT FIT NOTE

These company-size and revenue bands are qualification guidelines, not strict requirements. Final scope is confirmed during discovery.